



POINTS OF CULTURE

The following are Calyx Health's points of culture which outline values that requires mutual commitment between Calyx Health and its clients in order to establish a healthful business culture which hopefully creates a positive ripple effect.

Honest Communication

I speak openly and honestly with good purpose, using empowering and positive conversation. I will always apologise first if I am in the wrong and will always look to establish a solution. I take responsibility for my responses to what is communicated to me. I will always communicate any concerns or issues directly and privately to the person involved.

Commitment

I give full commitment to myself and everything I do until I achieve my perception of success. I am 100% committed to the culture and future of Calyx Health and its clients at all times. I will recommend products and services that Calyx Health can provide before referring outside the company.

Ownership

I understand that no one can help me unless I am prepared to fully apply myself to the process. I am accountable for my results and I know that first I must change if I want things in my life to change. I am responsible for my actions and their outcomes.

Integrity

I only ever speak the truth and am transparent at all times. I will only ever make agreements with myself and another person that I fully intend to keep. I will clearly communicate an inability to deliver on my promises at the first opportunity and will work to resolve any broken agreements immediately.

Professionalism

I will treat others with respect and preserve their privacy at all times. I speak to others of Calyx Health as a valid and valued health provider to our community.

Education

I acknowledge that I am forever both the teacher and the pupil – that I may know some things, but never all things. I empower others with education and honour every individual's ability to make their own educated decisions. I value learning new information and apply this purposefully and practically when and where it is useful. I always learn from my mistakes.

Gratitude

I have gratitude for all those who I connect with and show them by thanking them and expressing positive feedback verbally or through my actions. I am a truly grateful person and celebrate my wins and the achievements of others.